

# QUALITY AND SAFETY PILLAR



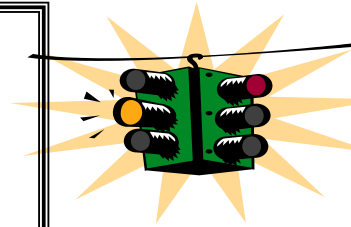
# STOUGHTON HEALTH BALANCED SCORECARD

## Current Indicator Status

Compared to Goals, Best In Class Benchmarks or Other Standards

Surpassed Stretch Goal	At or Above Goal	Caution < 5% Below Goal	Action Needed
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\* Corrective Action Plan required for scores in Red Zone. Score is greater than 5% from Goal.



1st Quarter  
Fiscal Year 2025 Results for  
12/31/2024

QUALITY AND SAFETY		SERVICE		SERVICE (Cont)		PEOPLE		GROWTH		FINANCES	
30 - Day Inpatient Readmission Rate	Current Qtr	Inpatient HCAPHS Rank Your Hospital High (Overall 9/10)	Current Qtr	Emergency Department Press Ganey Definitely Would Recommend (Loyalty)	Current Qtr	Turnover (excluding Per Diems)  *measuring rolling 13 mo results each Qtr	Current Qtr	New Patient Records	Current Qtr	Operating Margin Year-to-Date	Current Qtr
	2.7%		85.0%		69.0%		13.1%		846		16.8%
	Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr
	5.3%		95.0%		89.0%		12.5%		656		9.7%
Goal: ≤ 6%	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: ≤ 17.2%	Prior Qtr	Goal: 600 or more (per Qtr)	Prior Qtr	Goal: ≥ 5.5%	Prior Qtr
	3.9%		97.0%		85.0%		12.1%		717		14.3%
Completion of Columbia Suicide Severity Rating Scale	Current Qtr	Outpatient Rehab & Medical Imaging Press Ganey Definitely Would Recommend (Loyalty)	Current Qtr	Geriatric Psych Press Ganey Definitely Would Recommend (Loyalty)	Current Qtr	New Hire Turnover  *measuring rolling 13 mo results each Qtr	Current Qtr	Ancillary Hospital Outpatient Visits	Current Qtr	Percentage of Departments Meeting or Progressing Toward Top Quartile Productivity Ranking	Current Qtr
	98.0%		98.0%		90.0%		30.4%		10844		86%
	Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr
	98.0%		99.0%		94.0%		28.8%		10257		71%
Goal: = 98%	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: ≤ 17.2%	Prior Qtr	Goal: 9355 or more (per Qtr)	Prior Qtr	Goal: ≥ 80%	Prior Qtr
	98.0%		98.0%		99.0%		23.3%		10284		67%
Quarterly Inpatient Fall Free Days/Injury Free Days	Current Qtr	Ortho Clinic Press Ganey Definitely Would Recommend (Loyalty)	Current Qtr	Ambulatory Surgery Press Ganey Definitely Would Recommend (Loyalty)	Current Qtr	% of Employees Received 1st Week's Schedule Friday Before New Hire Orientation (excluding Per Diems)	Current Qtr	OR Procedures	Current Qtr	Total Compensation As % of Net Patient Total Revenues	Current Qtr
	130		89.0%		98.0%		45.0%		445		39.8%
	Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr
	182		98.0%		91.0%		No Data		380		45.3%
Goal: ≥ 180 days in Rolling 6 Months	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: 100%	Prior Qtr	Goal: 490 or more (per Qtr)	Prior Qtr	Goal: ≤ 47%	Prior Qtr
	182		97.0%		84.0%		No Data		476		42.2%
Patients are Satisfied with Discharge Instructions Press Ganey	Current Qtr	General Surgery Clinic Press Ganey Definitely Would Recommend (Loyalty)	Current Qtr	% of 6-Month Probationary Department Checklists Completed Prior to 6-Month Anniversary	Current Qtr	ER/UC Admissions	Current Qtr	Accounts Receivable Days	Current Qtr	Goal: ≤ 44 days	Current Qtr
	22.0%		96.0%		84.0%		9986		46		46
	Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr		Recent Qtr
	No Data		100.0%		No Data		8278		48		48
Goal: ≥ 94%	Prior Qtr	Goal: ≥ 90%	Prior Qtr	Goal: 100%	Prior Qtr	Goal: 11221 or more (per Qtr)	Prior Qtr		Prior Qtr		Prior Qtr
	No Data		99.0%		No Data		8756		44		44

Stoughton Health Quality and Safety Report Card

Quality Measures	Desired Direction	RWHC	National	GOAL	Jan-Mar 2025	Mar-25	Feb-25	Jan-25	Oct-Dec 2024	Dec-24	Nov-24	Oct-24	Jul-Sep 2024	Sep-24	Aug-24	Jul-24	Apr-Jun 2024	Jun-24	May-24	Apr-24	Jan-Mar 2024
Global Immunization-Core Measure																					
Inpatient Influenza Vaccination Rate (Effective October-March only) - not required to report,	↗	80% Q42024	N/A	100%			94%	96%	100%	100%	100%	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	98%
Efficiency Measures				GOAL																	
Pain Management																					
Pain Assessment and Reassessment (Inpatient Only)	↗	N/A	N/A	> 90%			98%	97%	96%	98%	96%	93%	97%	100%	93%	97%	94%	93%	95%	95%	93%
Patient Flow Measures		RWHC Jul-Sep 2024	National	GOAL																	
Emergency Room to Admission (minutes) Core Measures																					
Decision to admit to transport to inpatient unit (median) - not required to report, internal decision continue to monitor for potential opportunities for improvement .	↘	68	N/A	<RWHC			77	87	73	75	75	69	69	71	84	60	80	74	95	65	78
Emergency Room to Discharge (minutes) Core Measures		RWHC Jul-Sep 2024	National	GOAL																	
Median Time to EKG for Chest Pain and Acute MI (minutes) No longer publically reported - No longer publicly reported, internal decision to contine to monitor to ensure process is hardwired	↘	N/A	N/A	<10			ND	0	5	5	7	3.5	7	8	4	6	8	6	51	8	12
		WI	National	GOAL																	
Left without being seen (LWBS) Emergency Department/Urgent Care Data nulled from Olikview and includes ER and Urgent Care	↘						0.39%	0.25%	0.18%	0.28%	0.19%	0.06%									
Key Patient Information Communicated with ED Transfer (All EDTC) - public reporting, required by MBQIP	↗	74%	75%	>WI			80%	93%	80%	67%	86%	87%	80%	73%	80%	87%	89%	87%	87%	93%	84%
Columbia Suicide Screening completed in ED	↗	n/a	N/A	98%			98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%

Color Coding: Green=goal met; Yellow=below goal for 1 quarter; Red=below goal for 2 quarters; Orange=Pay for Performance /Reporting

# Survey Says!

April 2025

## Ambulatory Surgery

- Everyone was great! As a nurse at a large Madison Hospital I was so impressed by the care at this facility. The bread is a nice touch!
- I would rate my experience from start to finish 5 star more than I expected everyone worked as a team, I could not have asked for better care - thank you.

## Emergency Department

- Excellent staff well educated....examined all possible of outcomes based on symptoms....6 stars for all levels of care
- We could have gone to other emergency rooms for treatment, but we like Stoughton because we do not have a long wait, and all goes smoothly and everyone is very nice. Welcoming here.

## Geriatric Psychiatry

- Everyone was very helpful and kind. Thank you Lily, Liz, Erin, April, Stacy, Jennifer, Tammy, Jake, Dr. Connell & Sarah Endicott. You all helped our family through a very difficult time.

## Inpatient

- Care was great. Hospital was clean and well kept. Food was good as well.
- The nurses were very attentive and we loved the food and we all liked the female doctors that worked on the weekends and we want to acknowledge the kitchen staff

## Medical Practice

- I have been to four ortho doctors to get a solid diagnosis. He was thorough, kind, knowledgeable and I would HIGHLY recommend him.
- It seems as MY care is of upmost concern. As always. So appreciated.

## Medical Imaging

- I arrived 15 minutes early and was taken right in for my appointment. Excellent service!
- Very pleasant waiting room, I waited less than 4 min to go back for the initial review. All the staff were professional and helpful.
- Everyone was very kind & explained what they were going to do as they were doing it.

## Rehab Services

- Everyone from the ladies behind the desk, my therapists and \*Ozzie? are very friendly. Everyone greets you. I feel like I am part of the family.'
- Amazing staff. Efficient, knowledgeable and it was obvious they truly cared.
- I really enjoy my PT - she is so helpful.

# SERVICE PILLAR



**STOUGHTON**  
**HEALTH**

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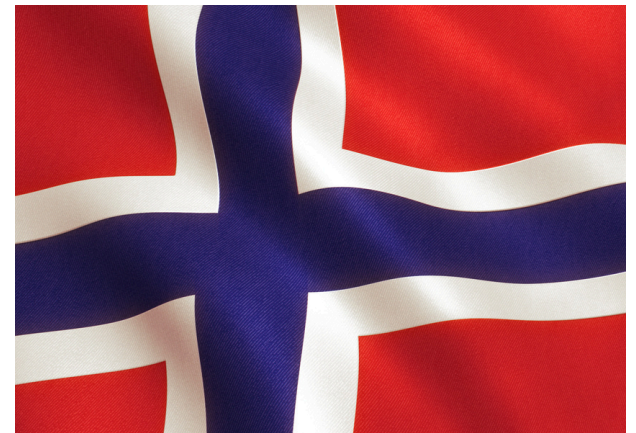
# Partners of Stoughton Hospital in May

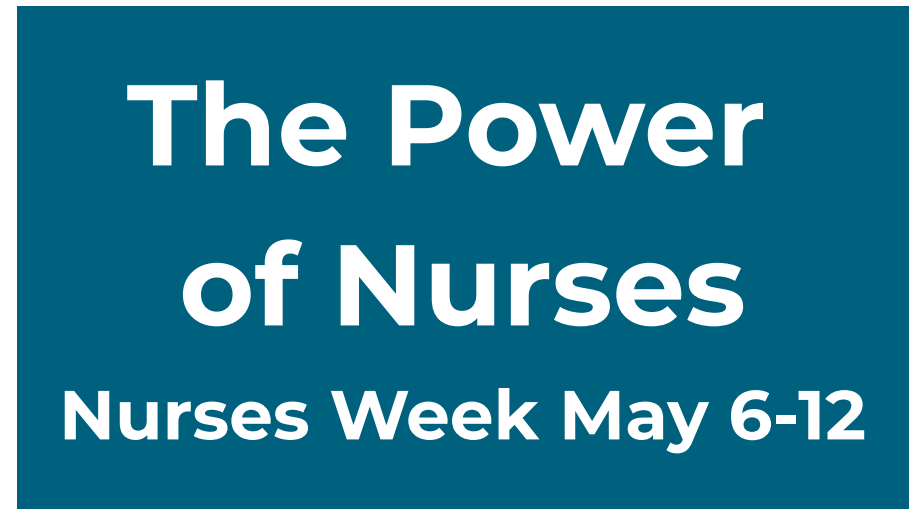
## Geranium Sale, Flash Flower Sale, Cookie Bake, & Farmers' Market!





**Syttende Mai  
2025!**





# Standards Honors



**Lisa Bear**  
**Health Information**  
**May 2025**



**Brenda Halverson**  
**Registration**  
**May 2025**

# Chris Brabant Speaks at Evansville Memorial Day Program

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Chris Brabant, President and CEO of Stoughton Health, was honored to serve as guest speaker at Evansville's Memorial Day program on Monday, May 27. A veteran of the United States Air Force and Air National Guard, Chris shared reflections on the importance of remembering and honoring those who gave their lives in service to the country.



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# 2025 Spring DAISY and BEE Award Recipients Congratulations Jessi (DAISY) and Alison (BEE)!

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Tina Strandlie, Jessi Johnson, Amy  
Hermes, Alison Baillies, Sara Sturmer  
and Chris Brabant

**DAISY Award:** The DAISY Award honors our incredible nurses who consistently demonstrate compassion, clinical expertise, and a commitment to making a profound difference in the lives of their patients.

**BEE Award:** The BEE Award recognizes our outstanding support staff members who go above and beyond in their roles, playing a vital part in creating a positive and healing environment for our patients.



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# *Congratulations Laura!*

## **Rural Health Ambassador Award**

The Rural Wisconsin Health Cooperative has established the Rural Health Ambassador Award to recognize employees at member hospitals or collaborative partners who have gone above the call of duty in promoting their respective organizations, and made significant contributions to rural health care in general.

Congratulations Laura on this well-deserved award!



Chris Brabant, President/CEO,  
Laura Mays, and Jeremy Levin, RWHC

# *Congratulations Laura!*

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# PEOPLE PILLAR



**STOUGHTON**  
**HEALTH**

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*Creating Excellence Together*



# Celebrating Milestone Anniversaries

For Months April, May & June

Congratulations to All!



**Stacey Jacobson**  
Operating Room  
40 Years



**Tina Strandlie**  
Emergency Room  
30 Years



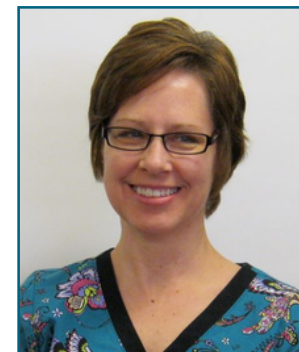
**Bonnie Anderson**  
Gift Shop  
30 Years



**Kay Matz**  
Emergency Room  
25 Years



**Barb Long**  
Operating Room  
25 Years



**Patricia Downing**  
Medical Imaging  
20 Years



**Laurie Jerrick**  
Registration  
20 Years



**Erin Meronk**  
Continuous Quality  
20 Years



**Connie Gehin**  
Medical Imaging  
20 Years



**Ann Slack**  
Rehab Services  
15 Years



**Elaine Monte**  
Registration  
15 Years

Not pictured: Jenni Ballweg - Rehab Services 15 Years

# STOUGHTON HEALTH INCREDIBLY NOTEWORTHY EMPLOYEE

**MARCH 2025  
SHINE AWARD WINNER**



**TOM K.  
PHARMACY**



*Over the past few days there have been some extremely complex patient medication reconciliation/histories of late-afternoon new admissions. We are talking BAGS of home medications to go through, some in clear baggies rather than their prescription bottles. Sorting & identifying is a VERY time consuming but extremely important process to protect our patients & providers from ordering/taking the wrong medications & or doses. Tom has stayed beyond his usual work shift consecutive days to get those completed, rather than offload them to the closing Pharmacist who captains the ship alone after 5p. Tom is considerate & selfless when it comes to working alongside his peers. I appreciate YOU!!*

**SUBMITTED BY E. Roberts**

**APRIL 2025  
SHINE AWARD WINNER**



**NIC K.  
REGISTRATION**



*You are so up-beat and positive. You always have a kind word for everyone that comes in contact with you. Thank you for being such a great example of our Standards!*

**SUBMITTED BY B. POPE**



# 2025 Employee Engagement Survey

Staff gave us so much feedback in the March employee engagement survey, here's what you can expect to see and hear next as the follow up to your feedback continues!

March and April

- Staff complete survey
- Results received

May and June

- Meetings with teams begin

September and October

- Check-in survey

April and May

- AC reviews scoring
- Follow up meetings to discuss data and action plans begins

Ongoing Cycle

- Quarterly rounding with Director of Engagement and Experience



# Welcome New Employees!

5/12/25 - 5/27/25



Beth Halusan is a Registered Nurse in the Geriatric Psychiatry department on a full-time basis. She lives in Loves Park, IL and has two children, Ally and Stephen. Her hobbies include reading, cooking, hiking, dog training, and music. When asked what brought you to Stoughton Health she shared, "Wanting to provide direct patient care on a well respected team".



Hunger Woodard is a Sterile Processing Technician in the Sterile Supply department on an occasional basis. He lives in Janesville and is going to school to be a Surgical Technologist.



April Marick is a Sterile Processing Technician in the Sterile Supply department on an occasional basis. She lives in Janesville with her husband, Joshua. When asked what brought you to Stoughton Health she shared, "Moving to Wisconsin from Virginia".



Joe O'Rourke is a Registered Nurse in the Geriatric Psychiatry department on a full-time basis. He lives in Madison. His hobbies include running, drawing, and traveling. When asked what brought you to Stoughton Health he shared, "Great word of mouth and recommendation from peers".



Christine Firth is a Medical Laboratory Scientist in the Lab department in a full-time Weekender position.



Linda Mitchell is a Registered Nurse in the Surgical Services department on a full-time basis. She lives in Edgerton and has worked with Stoughton Health as a travel RN for quite some time. Her hobbies include hiking, kayaking, fishing, and traveling. When asked what brought you to Stoughton Health she shared, "A travel assignment".



Nyesha Baker is a Scheduler in the Registration department on a full-time basis. She lives in Stoughton. Her hobbies include hiking, antiques, crafting, spending time with family and friends, and going to farmer's markets. She shared "I took some time off from my scheduling position in a Madison clinic and quickly realized how much I missed it. Stoughton is my home town and now I get to play a role in make a difference here.



Anita Liu is a Financial Services Intern in the Accounting department on an occasional basis. She lives in McFarland. Her hobbies include tennis, gym, and cooking.



Elise Kubicek is a Radiology Assistant in the Medical Imaging department on an occasional basis. She lives in Madison. Her family includes her husband, Alex and children, Eddy, Max and Archie. Her hobbies include exploring local and state parks with her family, reading, and attempting all types of crafts. She shared "I had a wonderful student clinical experience here. I'm excited to join the team!"



Bill Weber is a Patient Transporter in the Stoughton Health Outpatient Center on an occasional basis. He lives in Stoughton and joins his wife, Laura Mays as an employee of Stoughton Health.

# GROWTH PILLAR



**STOUGHTON**  
**HEALTH**

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Employees for Employees Team Presents

# **MOST WANTED =FOOD DRIVE=**

● **JUNE 1 - JUNE 30, 2025** ●

We are hosting a staff food drive, but with a twist!  
Each department/location will work together to see who can get the  
most items donated to the drive before June ends.

The winning area will receive a prize.

**Mac n  
Cheese**

**Peanut  
Butter**

**Jelly**

**Flavored  
Rice  
Packages**

**Canned  
Beef Stew**

**Canned  
Fruit**

**Canned  
Pasta**  
i.e. Ravioli,  
SpaghettiOs, etc.

**Cereal**

**Tuna**

**Cake and  
Muffin Mix**

**Personal  
Care Items**  
i.e. Deodorant,  
Shampoo, etc.

**Toilet  
Paper**

*Questions? Contact Taylor Simonson or Sarah Watkins*



EMPLOYEES FOR EMPLOYEES TEAM PRESENTS

# STOUGHTON HEALTH EMPLOYEE FALL PARTY

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FRIDAY, NOVEMBER 7, 2025

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LOCATION: Halverson's Supper Club

TIME: 5:30 PM - 11:00 PM

THEME: Roaring 20's

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We are halfway through the 20s!

Join us for a casual night of drinks, appetizers,  
and socializing with your coworkers and a plus  
one.

Theme dress-up is optional.

SAVE THE DATE

● RSVP will be required, a link  
will be sent out.

Questions? Reach out to Taylor Simonson or Sarah Watkins

**UPCOMING TOWN HALL MEETING**

**Thursday, August 14th**

**7:45 A.M. OR 2 P.M.**

**BRYANT CENTER AT STOUGHTON HOSPITAL**

**ATTEND IN PERSON OR VIRTUALLY**

*The meeting will also be recorded.*

*Reminder: All Full-time, Part-time, and Partial Part-time employees are required to attend at least one Town Hall Meeting per year.*

*This can be either in-person or virtual.*

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# FINANCE PILLAR

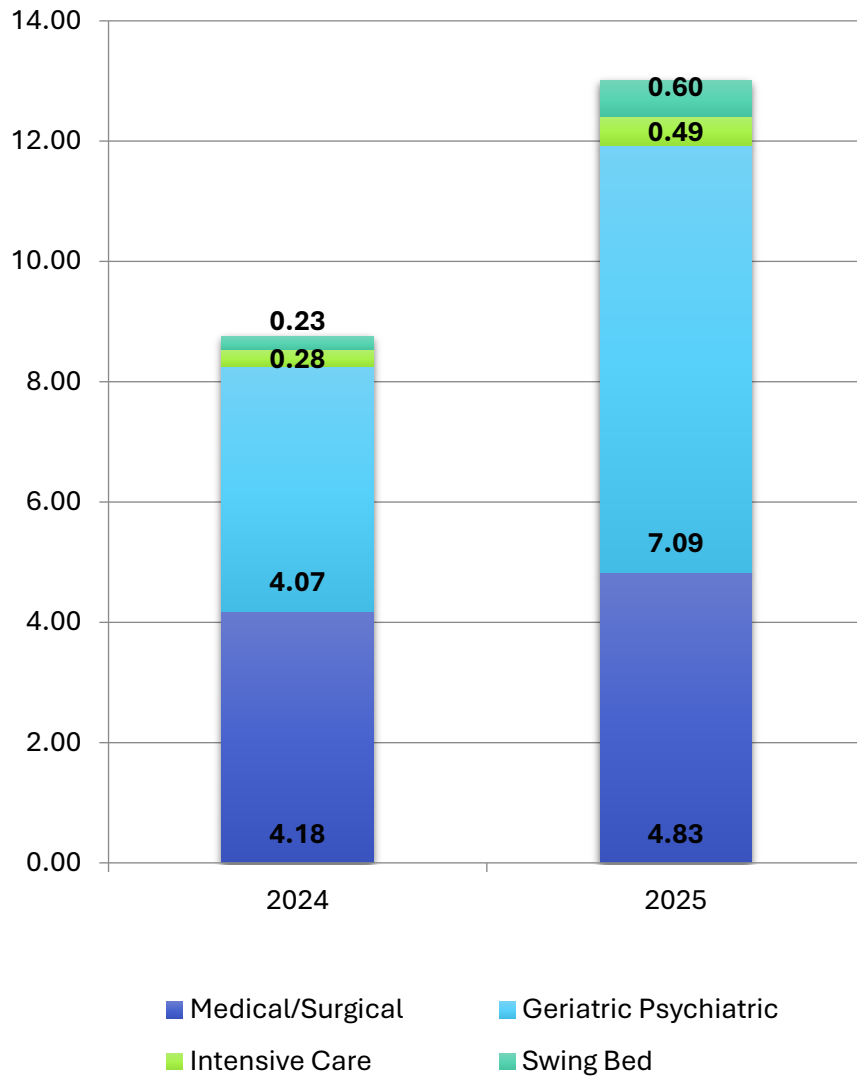


**STOUGHTON**  
**HEALTH**

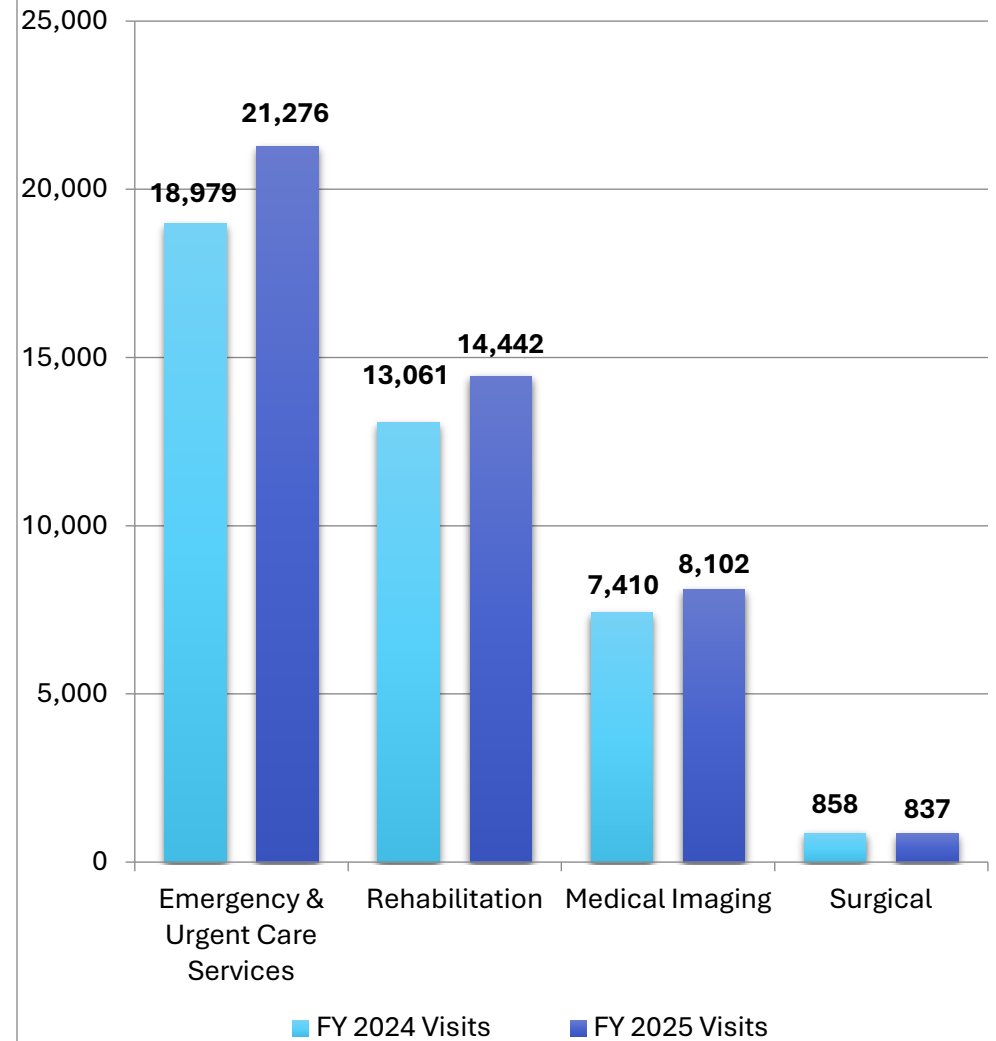
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## Inpatient Services Average Daily Census Fiscal Year 2025 vs 2024 Six Months Through March



## Outpatient Services Visits Fiscal Year 2025 vs 2024 Six Months Through March



A stylized sun with yellow rays is in the top right corner. Palm fronds in shades of green and yellow are on the left side. The background is a light blue gradient with a subtle water ripple pattern.

# SUMMER SPLASH

**GIVE AND RECEIVE**

**July 15 – July 25, 2025**

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For every \$36 you donate to Stoughton Hospital Foundation, you will receive a Kwik Trip Gift Card for 5 FREE Ultimate car washes to be used throughout the year at any Kwik Trip location.

To order your cards and make your donation go to:  
[stoughtonhealth.com](https://stoughtonhealth.com)



STOUGHTON HOSPITAL  
FOUNDATION