

# Monday, April 21



At Stoughton Health, patients are our first priority. While we understand Take Our Child to Work Day is approaching later this month; we can't maintain patient confidentiality with having our children present with us during our work day, regardless of what your position is with Stoughton Health. If your child has an interest in a health career, please consider having your child explore the excellent programs Stoughton Health has established.

Ages 14 to 18 – STAT Volunteen program. Information available at <a href="https://stoughtonhealth.com/volunteer/">https://stoughtonhealth.com/volunteer/</a>

Ages 14 to 18 – REV Volunteen program. Information available at <a href="https://stoughtonhealth.com/volunteer/">https://stoughtonhealth.com/volunteer/</a>

High School Children - explore/register for health sciences classes at their respective high school. Most high schools offer health science classes which explore healthcare careers, provide C.N.A. training, medical terminology and more.

High School Juniors, Seniors and older – Job shadows are an opportunity for those that are ready to start making their post education choices. Due to the complexity of a hospital setting and the amount of privacy required, job shadows are available to this older group only.





Angie Rowin-Tippit Environmental Services April 19



Ana Clark Emergency Room April 20



Kelsey Delehanty Med/Surg April 21



Samantha Reilly Patient Financial Services April 22



Michelle Hahn Rehab Services April 23



Amber Wagner Rehab Services April 23



Dacia Brunner Accounting/Material Services April 25



Emily Love Sleep Lab April 25

# \* Happy Anniversary!



Michele Vultaggio Medical Imaging April 19 4 Years



Amy Brown Rehab Services April 22 12 Years



Kathryn Walker Rehab Services April 18 18 Years



Laura Mays Marketing/Foundation April 23 13 Years

## Tuesday, April 22

#### This Week in Engagement

Every week the Administrative Council (AC) will give you a look into what they are working on to make Stoughton Health a great place to work and receive care. This week we're hearing from Michelle Abey, Vice President of Finance.

#### What have you been working on?

SHOC, SHOC & more SHOC with all the team who are working so hard to make this space a reality! As we draw closer to the opening there have been all kinds of details to work out including signage, coat hooks, printers that don't fit exactly where they were planned for, etc. etc.

Wayfinding has been a constant topic in this project. Patients will enter at the lower level/Outpatient Center entrance and be registered there. Two kiosks have been installed which will be used by Cardiac Rehab & Rehab (PT, OT, ST) patients to check-in for appointments following their first one. Specialty clinic patients will not be able to use the kiosks at this time. Specialty Clinic patients will receive a lettered, colored card signifying which specialty clinic hallway they should go to see their provider. Patients will take their card to the first floor where they will turn left off the elevators and find the hallway with the letter on their card (A, B, C or D) and take a seat in the chairs. Staff will see the patient has arrived and go to get them from the waiting area. The doors to the hallways are badge access only so patients will not be able to get to the exam room without a staff person.

#### Why is this important to staff?

The SHOC opening is a significant change for the teams moving to this new space. With change, comes anxiety and fear of the unknown for many. We are often creatures of habit and routine so for many of our colleagues, all of their workday habits are changing. Think about that – where they park, where they place their coat/purse/bag, then new keyboards, computers, mice to use, new hallways to navigate, supplies in different spots – all of it is NEW! Which is exciting but also unnerving at the same time. Our leadership motto developed by our workflow and project lead, Liz Touchett, is "Let's settle & see" so that's what we are going to do. I tell you this because we may start doing things one way but change to another if we find that there is a better way to improve the patient experience or be more efficient for our team. Change is a constant in healthcare but even more so with the opening of a new building!

To find out more reach out to Michelle Abey, VP of Finance at mabey@stoughtonhealth.com or ext 2267.

#### Wisconsin Hospital Association (WHA) Advocacy Day

Stoughton Health was well represented at this year's advocacy day! The annual WHA Advocacy Day is designed to educate and motivate health care employees, trustees and volunteers on important health care-related issues and to encourage grassroots advocacy opportunities. Attendees hear timely insights to state and federal health care issues, and have the opportunity to participate in state legislative visits to advocate on behalf of their hospitals.



Wednesday, April 23 Community Education Update

# Employee Only Blood Drive

Just one donation can save three lives!



# Wednesday, May 7th

## 1 p.m. - 4 p.m.

#### **Bryant Health Education Center**

(900 Ridge street)



#### **To Register**

Visit the intranet home page for the registration link or scan the QR code below with your phone.

Questions? Contact Kelly at ext. 3498





Per policy 9.31 donation appointments may be scheduled on work time.

#### Register Today!

# Thursday, April 24

#### **Donate Life Month**

Observed in April each year, National Donate Life Month helps raise awareness of organ, tissue, and eye donation. This special recognition month is a time to encourage everyone to register as a donor and to honor those that have saved lives through the gift of donation.

There are more than 1,400 people on the National Organ Transplant Waitlist right here in Wisconsin. Throughout the month of April, we ask you to help educate Wisconsinites about the need for more registered organ, tissue and eye donors by making it your personal mission to speak to at least one person about donation and if they are not registered, urge them to consider taking the step to formalize their decision at www.heroicdeed.com.



#### Stoughton Health's Flag Ceremony Friday, April 11

The Donate Life flag was first introduced by Donate Life America in 2006. Since then, it has become a national symbol of unity, remembrance, and hope, honoring those touched by donation and transplantation across the country and around the world. Stoughton Health is proud to be a part of this important awareness movement.

# Friday, April 25

#### **Five-Star Google Reviews**

#### **McFarland Urgent Care**

We have come here for minor concerns (ear infections, sore throats) when we can't get an appt with our regular doctor, or on the weekends, and the service is always fast and pleasant. We saw Kate, PA, this week and she was knowledgeable and helpful and kind. The receptionist was pleasant, and we were in and out in about 45 minutes. Very nice to have such a fast urgent care with great service so nearby in McFarland!

#### **Oregon Rehab**

Great experience! Amy is so good and so helpful. I'm so thankful this place is so close to my home.

#### **Stoughton Rehab**

I have now worked with three women here, and they are incredible. They are kind, clear, fun, engaging, and help me feel safe, yet challenged to grow and heal. They are very knowledgeable, and are always offering good solutions to my muscular issues, and honestly, as of today, I do my exercises and remain fairly painfree!

#### **Stoughton Hospital**

Had a Medical Imaging procedure at Stoughton Health last week. Was greeted in the entry area and directed to Registration. Had no wait there and Registration Staff was very pleasant and efficient. Waited no more than 5 minutes until MI staff came and took me directly to the room where my procedure was done. The procedure and equipment were explained. The technician was excellent, answered my questions and made me feel relaxed. The procedure went smoothly and I was done in 20 minutes. The results were electronically sent to Radiologists at St Mary's Hospital for interpretation and a report was in My Chart the next day so my Primary Physician and I could share the results. Thank you Stoughton Health for making it so easy to get high quality health care without fighting the big city traffic and parking.

#### Stoughton Health Employee Recognition

Do you have a coworker you would like to recognize with a SHINE Award or nominate for Standards Honors Employee? The forms are just a click away on the intranet home page!

> Submit S.H.I.N.E. Award

Nominate Standards Honors Employee