

Primary Measure: PG Likelihood to Recommend

Service Line	n	Mean Score	Percentile Rank	Peer Group
AS	151	97.52	73	All PG Database
ER	265	90.28	85	All PG Database
IN	50	91.00	75	All PG Database
MD	83	97.29	84	National Sites
OU	634	98.15	99	All Facility DB
PY	6	95.83	92	All Hospital Handout DB

Service Line: Ambulatory Surgery (AS) Peer Group: All PG Database

Time Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
n	88	156	131	129	139	151
Mean Score	96.02	97.76	97.14	97.29	96.40	97.52
Percentile Rank	51	86	69	76	52	73

Service Line: Emergency Department (ER) Peer Group: All PG Database

Time Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
n	230	233	231	239	235	265
Mean Score	91.20	88.73	89.29	88.81	89.36	90.28
Percentile Rank	91	82	80	80	83	85

Service Line: Inpatient (IN) Peer Group: All PG Database

Time Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
n	42	46	35	44	35	50
Mean Score	89.88	94.02	95.00	86.93	92.14	91.00
Percentile Rank	67	91	93	46	83	75

Service Line: Medical Practice (MD) Peer Group: National Sites

Time Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
n	24	18	19	62	55	83
Mean Score	96.88	95.83	97.37	99.19	97.73	97.29
Percentile Rank	79	61	86	99	90	84

Service Line: Outpatient Services (OU) Peer Group: All Facility DB

Time Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
n	603	665	549	633	608	634
Mean Score	97.68	97.59	97.31	98.30	97.86	98.15
Percentile Rank	98	98	96	99	99	99

Service Line: Inpatient Behav. Health (PY) Peer Group: All Hospital Handout DB

Time Period	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
n	8	6	7	3	9	6
Mean Score	100.00	100.00	100.00	100.00	86.11	95.83
Percentile Rank	99	99	99	99	50	92