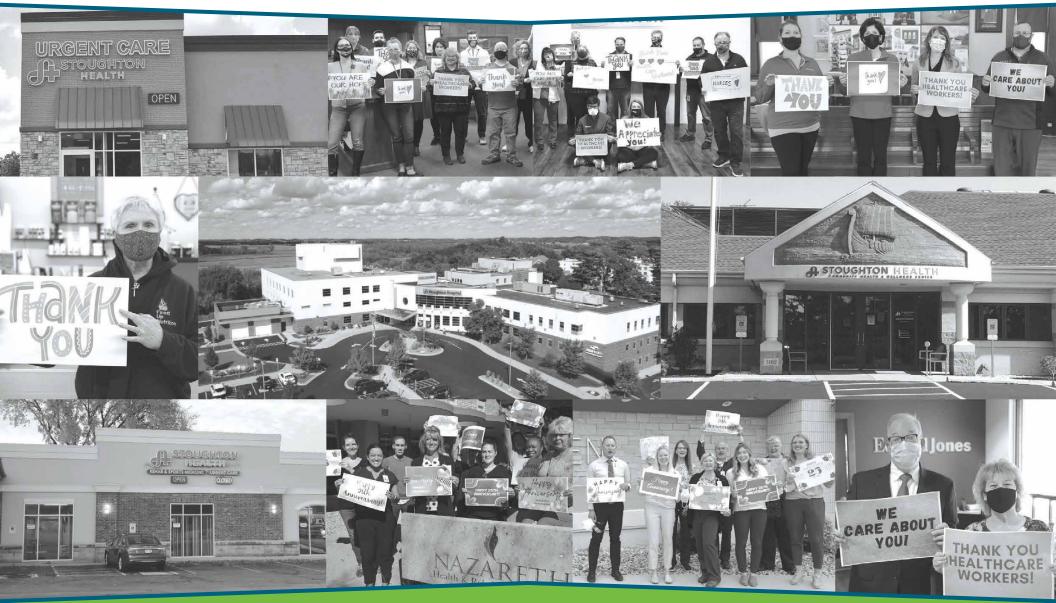


# 2021-2022 Annual Report



YOUR Health \* YOUR Choice YOUR Community Hospital



Dan DeGroot President and CEO, Stoughton Health

# **A Letter To Our Community**

The last two and a half years have been a true test of our organization's culture, our staff's resolve and commitment to our Mission, Vision and Values. I am grateful to each team member who cared for our patients and families and am humbled to be part of a community that cares for one another.

Stoughton Health has a role to play in the larger continuum of care and we continue to assess the changing needs of the communities we serve. We strive to bring increasingly diverse new services to our local communities to provide safe, quality healthcare that is equitable for all. Dr. Aaron Schwaab, General Surgeon, continues to be one of the top providers of the LINX procedure used to treat gastric reflux. He has implemented a comprehensive Breast Health Program providing services and procedures to women of all ages. In

addition, his specialization with Venous Laser Treatment has become a fast growing part of his practice. Dr. Ashish Rawal, Orthopedic Surgeon, continues to see growth in his custom total joint programs. He is currently driving the expansion of a Shoulder Center expected to serve a patient population throughout the state. Additionally, he is assessing robotic surgical options for the future. Looking at other growing programs, we now offer a Podiatry Clinic and Cardiology Clinic at Stoughton Hospital campus that continues to grow, and we remain committed to offering the only Pediatric Anesthetized Dental Program in Dane County.

In addition to the Specialty Program growth, we have seen a 25% increase in our ED and Urgent Care volumes. Our newest Urgent Care in McFarland has been a tremendous success and provided a needed service to many families. Our Inpatient Geriatric Psychiatry Unit continues to be a highly valued and needed program. The two Rehabilitation and Sports Medicine Clinics located in Oregon and Stoughton have committed themselves to specialty training to enhance care and Cardiac Rehab has started the development of a Pulmonary Rehab Program. Our Medical Imaging and Lab Department have continued to meet and exceed the extra demands required. ALL our teams have pulled together.

Another area of growth Stoughton Health has seen is in services, testing, screening and programming aimed at keeping our community healthy. Most of this is occurring at the Community Health and Wellness Center located at the intersection of County Road B and Highway 51. The addition of this building was a gift which allowed us to partner with JangoDX to provide drive-through COVID testing for the past two and a half years.

Finally, we continue to look for ways to invest in our most precious resource, our people. We will continue to look for ways to enhance, create and implement programs and initiatives within Stoughton Health that elevate the wellbeing of our workforce, align actions with our Mission, Vision, Values, and assure the strengthening and permanency of Stoughton Health's Excellence Together culture.

With Deepest Gratitude,

Groot

Daniel DeGroot President and CEO Stoughton Health

## MISSION

The mission of Stoughton Health is to provide safe, quality healthcare with exceptional personalized service.

## VISION

We grow to meet the changing needs of the communities we serve and become their health partner of choice.

## VALUES

Our patients and community are our number one priority. Employees are committed to providing Excellence Together through:

ATTITUDE | ACCOUNTABILITY APPEARANCE | COMMUNICATION TEAMWORK | SERVICE

### **BENEFITS OF ASKING FOR STOUGHTON HEALTH**

- · Quality care and service excellence
- Ouicker access to many services
- Convenience of less time off work and less travel time for appointments
- Supporting Stoughton Health and keeping health care dollars local

## INSURANCE

- Stoughton Health accepts both Dean Health Plan and Ouartz Insurance
- Stoughton Health accepts over 160 insurance plans
- Questions about insurance coverage? Contact: Patient Financial Services at 608-873-2257

## **NO REFERRAL NEEDED!** (Mammography & PT/OT)

- Annual screening mammography
- Physical therapy and occupational therapy

(A physician referral is not needed with most insurances. At this time Medicare and Medicaid still require a physician referral. Our staff will verify insurance requirements.)

Learn more about Stoughton Health services at stoughtonhealth.com

# **Stoughton Health Services** For YOU And YOUR Family

## **URGENT CARE CLINICS**

### McFarland Urgent Care Clinic 5614 US HWY 51 | 608-838-8242 M-F 8 a.m. – 8 p.m. Sat & Sun 9 a.m. – 5 p.m.

**Oregon Urgent Care Clinic** 990 Janesville St. | 608-835-5373 M-F 5 p.m. - 10 p.m. Sat & Sun 10 a.m. – 8 p.m.

**Stoughton Hospital Urgent Care** 900 Ridge Street | 608-873-6611 6 a.m. – 11 p.m. daily (including weekends & holidays)

## **MEDICAL CLINICS**

Cardiology Stoughton Hospital | 608-873-2349

**General Surgery** Stoughton Hospital | 608-873-2266

### OrthoTeam

Stoughton Hospital | 608-877-3419 2 Science Court, Suite 102, Madison 608-231-3410

### Podiatry

Stoughton Hospital | 608-241-0848

### Wound Care

Stoughton Hospital | 608-877-3400

## **STOUGHTON HEALTH SERVICES**

- Ambulatory Infusion Center
- Breast Care Services (screening, diagnostic, biopsy, surgery and physical therapy)
- Business Health and Wellness
- Cardiac and Pulmonary Rehabilitation
- Emergency Care
- Geriatric Psychiatry Inpatient Program
- Health Screenings (blood pressure, cholesterol and more)
- 1ab
- Medical Imaging (bone density, CT, echocardiography and stress echocardiography, MRI, 3D mammography, nuclear medicine, stereotactic breast biopsy, therapeutic injections and ultrasound)
- Physical, Occupational and Speech Therapy
- Pulmonary Function Testing
- Respiratory Therapy/Cardiopulmonary
- Sleep Disorders Center
- Stress Testing
- Surgical Services ENT, Colonoscopy/ Endoscopy, General Surgery, Ophthalmology, Orthopedic, Pediatric Dentistry, Plastic, Podiatry and Urology
- Transitional Care Swing Bed
- Vein Treatment (cosmetic and medical)
- Virtual Visits

### **REHABILITATION & SPORTS** MEDICINE CLINICS

### **Stoughton Rehabilitation and Sports Medicine** Clinic

2300 US Highway 51-138 Stoughton | 608-873-2292 (Located at the Stoughton Wellness and Athletic Center)

### Oregon Rehabilitation and Sports Medicine Clinic

990 Janesville Street, Oregon 608-835-5373



Dr. Kaji with a patient



First dav of Podiatrv

## **RESULTS MATTER** Patient Testimonials

"Each of my UC visits have been met with a professional medical staff. I was particularly impressed with Dr. Stier, who in my opinion is the most sincere and empathetic doctor that has treated me. We are extremely fortunate to have him and nursing professionals in our community."

"EVERYONE I encountered was phenomenal professional, helpful, friendly, carina, knowledgeable."

"The nurses and doctors were very nice and I have recommended Dr. Rawal to all my friends and family."

"Everyone was so caring, competent and compassionate. I had a great experience and feel my quality of life is better now."

"The entire procedure was perfect. Wonderful people, love Dr. Schwaab."

"Excellent mammogram staff!"

"Wonderful staff & physical therapists. Efficient & kind!"



Dr. Aaron Schwaab Chief of Staff



Dr. Drew Dean Past Chief of Staff



Dr. Shawn McGuire



2022 Medical Staff

**Board Members** 

Dr. Ashish Rawal Vice Chief of Staff



Dr. Guirish Agni



Dr. Mark Menet



Dr. Abigail Dahlberg Secretary/Treasurer



Dr. Deanne Eccles



Dr. Christina Quale

Emergency/Urgent Care, Day Surgery and other Outpatient visits all have increased this past year, with no slowdown in sight. Due to the COVID-19 pandemic, patients began seeking the care they previously delayed. In addition, because of national health policies, health insurance guidelines and advancements in technology, much of the care that was Inpatient can now be done as an outpatient procedure.

Stoughton Health has done an outstanding job managing the challenges of the global COVID-19 pandemic, but there are lingering effects that continue to create new challenges. Handling the surge in care has required more personnel, longer hours and supply challenges to care for those with the most serious health conditions.



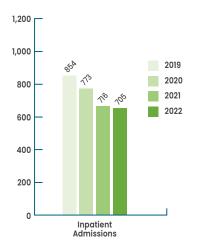
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# **Safely Meeting YOUR Health Needs Locally**

Team leaders committed to providing the right care, at the right time, close to home.

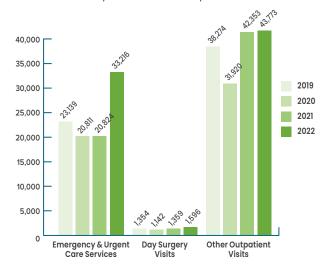
### INPATIENT ADMISSIONS

Fiscal year October 1 - September 30



## **OUTPATIENT VISITS**

Fiscal year October 1 - September 30



# **It's About The Experience**

To see any hospital's HCAHPS results, go to the Hospital Compare website at www.medicare.gov/hospitalcompare.

Percentage of patients who reported "Always" related to each question.

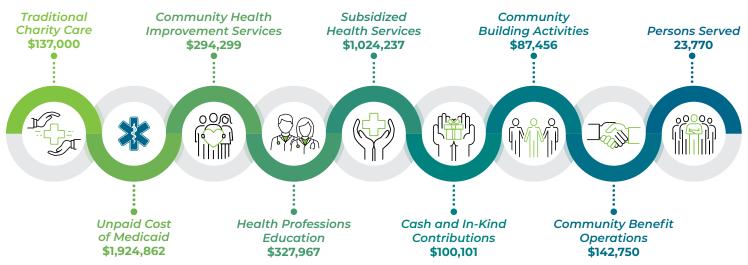
MEASURE DESCRIPTION	Stoughton Hospital	Wisconsin Average	National Average
Patient survey summary star rating. More stars are better	5 out of 5 stars		
Patients who reported that their nurses "Always" communicated well	88	84	81
Patients who reported that their doctors "Always" communicated well	87	83	82
Patients who reported that they "Always" received help as soon as they wanted	76	74	70
Patients who reported that staff "Always" explained about medicines before giving it to them	68	70	66
Patients who reported that their room and bathroom were "Always" clean	88	80	76
Patients who reported that the area around their room was "Always" quiet at night	66	65	62
Patients who reported that YES, they were given information about what to do during their recovery at home	93	90	87
Patients who "Strongly Agree" they understood their care when they left the hospital	60	58	54
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	85	78	73
Patients who reported YES, they would definitely recommend the hospital	85	76	72



Caring Team Members celebrate the discharge of a grateful patient.

Stoughton Health has worked hard to conlnue to successfully collaborate and be a good partner with local clinics, civic organizations, chambers, neighboring hospitals, schools, businesses, wellness coalitions, other non-profits and more.

Thank you to everyone who participated, donated or volunteered to help us improve the health and wellness of our community. We are grateful for the opportunity to give back and serve others.



# **Giving Back To Our Community**

## **Community Benefit = \$4,326,754**

October 1, 2020 through September 30, 2021



<u>Community Blood Drive</u>



to Girls Sponsorshir



Medications and Sharps Disposal



Stoughton, Oregon, McFarland Relay for Life Event



Oregon Summerfest Parade

## 2021-2022 STOUGHTON **HEALTH RECOGNITIONS**



Top 20 Most Socially Responsible Hospitals as Recognized by the Lown Institute. Rankings included 3,606 hospitals. To achieve this designation, hospitals earned "A" arades across measures of health equity value and outcomes.



Voted Best Imaging/Diagnostics Center



Michelle Abey, Chief Financial Officer 2022 Stoughton Area Resource Team Volunteer of the Year

# **Enhancing The Care And Services YOU Want**

Thank you to our 2022 Stoughton Health Governing Board



Tom Fendrick Board Chair

Dr. Ashish Rawal

Medical Staff Rep

**Glenn Kruser** 

Director



Donna Olson Vice Chair



Steve Staton SecretaryTreasurer



Dr. Aaron Schwaab Chief of Staff



Director



Sue Vanderbilt Director

The last year demonstrated the amazing commitment of Partners of Stoughton Hospital to Stoughton Health and the community. Continuing to be resilient and creative, the Partners organization continued their annual fundraising efforts holding three flower sales and selling Butter Braids. The Love Light Program was again held virtually and included honoring our first responder community. New this year, the Partners shared a table with Stoughton Health at the Stoughton Community Farmer's Market selling a variety of goods including plants, cookies and pumpkins.

School student.





Margo Francisco SSM Rep



**Nick Probst** Director

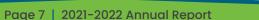


SSM Alternate



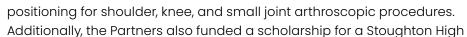
Tim Rusch Director





# **Partners of Stoughton Hospital**

Continuing their financial commitment to Stoughton Health, the Partners donated over \$8,000 for renovations to the foot clinic room and improved parking lot lighting at the Community Health & Wellness Center. Through the Love Light Program, the Partners donated \$10,000 for the purchase of the SPIDER2 Limb Positioner which allows proper patient



In the spirit of service, the Partners continued making twiddle muffs and walker bags, sponsored BINGO at the Stoughton Area Senior Center, and volunteered at the Stoughton Medication and Sharps Drop Off in support for

> the Stoughton Wellness Coalition. The foot clinic was able to re-open and several Partners returned to in-person volunteering, providing essential assistance to foot clinic clients and providing much-needed staff support.

Over the past year, the Partners enjoyed the ability to return to in-person meetings and began planning for even more events and activities in the upcoming year. If you would like to learn more about Partners of Stoughton Hospital, please call (608) 873-2205 or visit stoughtonhealth.com.



Partners of Stoughton Hospital Officers 2021-2022 Back Row (Left to Right): Melanie Miller (President), Roger Odalen (Assistant Treasurer), Sharon Beall (Secretary) Front Row (Left to Right): Diane Williams (Gift Shop Committee Chair), Claudia Quam (Vice President), Donna Strandlie (Treasurer), Judeen Reese (Past President) Missina: Dawn Windland (Membership Committee Chair).

Mary Haley (Public Policy/Community Education/Service Projects)





## **INFINITE BOUNDARIES** RETREAT

# **Grateful for Your Support**



Through a generous grant, Stoughton Hospital Foundation is able to cover the cost of registration for women in its service area to participate in Breast Cancer Recovery's Infinite Boundaries Retreats. This grant was made possible by Judy Gryttenholm, a breast cancer survivor, who reached out to various organizations to receive funding. Gryttenholm, who attended the retreat herself, wants to enable other women to share in this "lifechanging" experience. "Women don't want to spend the time or money on themselves," explains Gryttenholm. "Our hope is with this grant program more women will get the support they need. They are not alone. There is hope." For information on how to apply for funding, please contact the Stoughton Hospital Foundation at (608) 873-2334 or foundation@stoughtonhealth.com.



Jessica Pharo President



**Terry Brenny** Director



Matt Roethe Director

**Tom Pertzborn** Vice President

Director



**Carolyn Clow** 



Lukas Trow Director



**Judy Knutson** 

Director

Director



Mike Daniels Brad Schroeder Secretary/Treasurer Immediate Past President



Dr. Sarjoo Patel Director



Nicki Wagner Laura Mays Foundation Executive Director



The mission of Stoughton Hospital Foundation is to cultivate and nurture relationships, develop, manage, and distribute charitable gifts to assist Stoughton Health in improving the health and wellness of the communities it serves.

## VISION

Meet the changing needs of the communities we serve and become their foundation of choice for financial giving to improve health and wellness.

## VALUES

Community | Accountability **Relationships | Trust** Transparency | Service

We appreciate and value every gift. Your partnership with Stoughton Hospital Foundation provides essential resources to Stoughton Health to continue offering the best healthcare with exceptional personalized service to our community. For the purpose of this report, we are recognizing those who have given a gift of \$250 or more during this past fiscal year. We extend a sincere thank you to all of our donors.

608 IMPRINTS, LLC

Jim and Michelle Abey AON Risk Services Central, Inc. Associated Bank Associated Collectors, Inc. Backus Family Foundation John and Jessica Bauer Beam Healthcare Lisa Bear Mary A. Bennett Blackhawk Community Credit Union Scott Blackledge Tina Boland Jim and Marsha Borling Terry and Carolyn Brenny Jill E. Burkhalter Gloria Carpenter CG Schmidt, Inc. Allan and Eloise Christensen Commerce Bank Computer Management & Accounting (CMA) **Conant Automotive** Dr. Amy Connell

Creekside Place, Inc. Cress Funeral & **Cremation Service** 



# **Stoughton Hospital Foundation Donors**

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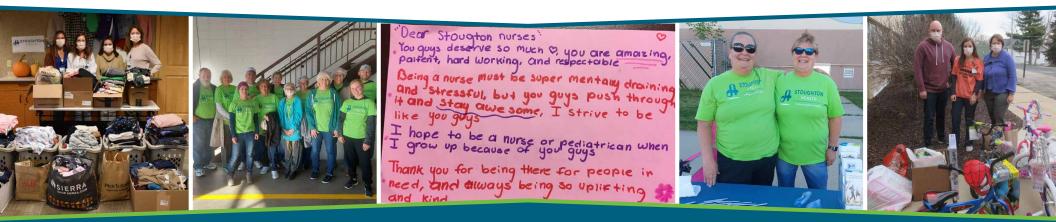
Jerry and Judy Gryttenholm

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Ouam's Marine & Motor Sports Quarles & Brady, LLP Ouartz Health Solutions, Inc. Drs. Ashish and Shamila Rawal Michael and Judeen Reese **RHD** Properties Matt and Laura Roethe Tim and Peggy Rusch Sandbridge Crown Jewel Properties, LLC Tom and Roberta Sarow Christopher Schmitz Brad Schroeder Dr. Aaron and Karen Schwaab Samuel and Audrey Schwab Robert L. Schwartz Seven Hills Striping, Inc. Shillelagh Foundation Norman and Verjean Sime Skaalen Nursing & Rehabilitation Center, Inc. Edmond Smith Spangler Professional Services -H&R Block Judson and Nancy Spooner Dr. Peter Stier Stoughton Hospital

Dwayne and Tina Strandlie Tricia Suess Summit Credit Union Sveum Family Brian W. Swain Tancill Investment Group of RBC Wealth Management **TDS Telecom Thrivent Financial Thysse Printing Service TOTAL Mechanical TRICOR** Insurance Lukas and Mikaela Trow Universal Foundation, Inc. Patrick and Jodi Vorwald Rick and Nicki Wagner Sarah Watkins Abbey Welsh John Westbury and Lori Molinski-Westburv Jim and Joan Wilcox William M. Wilson WISHIN Roger and Julie Wisinger WMSN-TV FOX 47 Walter and Tracy Wurtzler Yahara Dental Ziegler Capital Management, LLC





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608.873.6611 www.stoughtonhealth.com



Affiliated with SSM Health Care of Wisconsin